



GIVING LIFE TO POSSIBLE

# Department of Pediatrics Section of Pulmonology

Clinical Care Center 6701 Fannin, Ste. 1040 Houston, Texas 77030 Tel: 832-822-3300 FAX: 832-825-3308

To Whom It May Concern,

We were delighted to have Lisa Greene as the keynote speaker for our Cystic Fibrosis Family Education Day on April 2, 2016. Our theme was "CF: Finding Your Voice" and her presentation gave so many of our families and caregivers a chance to find their voice and win with CF. She speaks from the heart and her own life experiences. The response was overwhelmingly positive and from the results of our evaluations, the families and staff found her talk to be very informative and encouraging. She was able to teach and offer insight and guidance for those who are raising children in challenging circumstances, using parenting tools from the Love and Logic technique. Having two children of her own with CF (who were present and evidence of the success of her methods) makes her a perfect voice and someone who is relatable to others caring for children with CF. Love and Logic is beneficial as well for those who may not be parenting children with special health care needs. Many of our staff found her suggestions timely and useful for everyday interactions with their own children!

We would recommend Lisa to anyone who is looking for a dynamic speaker with a gift for getting to the root of the problem and finding a logical solution where everyone wins. Down-to-earth and kind with boundless energy and a desire to help others!

Sincerely

Fadel Ruiz, MD Assistant Professor of Pediatrics Director, Cystic Fibrosis Care Center Baylor College of Medicine

Dawn McRichie, RN from Children's Hospital Orange County on May 1, 2014:

Lisa Green was the main speaker for CHOC Children's 2014 Parent Education Day for Cystic Fibrosis Program. During the planning of the event Lisa offered to Speak to the Medical Team as well as present to the parents. We were able to put together a three session series where Lisa presented to the outpatient medical team and the inpatient hospital team as well as the main event to the parents of program.

Lisa was very flexible in her discussions and was able to adjust her discussions to fit the audience. She was able to handle any technical difficulties that come with putting on a program in different venues with ease.

Lisa provided the families with parenting tools to use at home in different situations with their children who had a diagnosis of CF. She also completed a series of webcasts for the parents to assist them with using their new tools.

Our Medical Director Dr. Bruce Nickerson stated "Lisa's program was excellent ".

The feedback regarding her presentation from the families was:

"this was the best education day yet".

"I got many tools that I can actually use at home!"

"I enjoyed Lisa's talk. It was great to have a CF parent who goes through the same things I do at home."

Lisa is an enthusiastic, knowledgable speaker who provides a wealth of parenting tools to the parents as well as key tips for the medical team. Her website is abundant with resources for CF centers and families.



# August 12, 2014

To: Lisa Greene Re: Letter of Recommendation

Dear Lisa,

It was a pleasure to have you and Kasey speak at our 2014 Annual Sales Meeting last week. The feedback we've received from both our clinical and non-clinical employees has been outstanding. Here is just a small sampling of the feedback I received:

- She provides a practical approach to fitting necessary daily activities into the life that has to adapt to living with a chronic illness. The presentation gives insight and provides a better understanding about the challenges that those caring for an individual with a chronic illness face.
- She is a dynamic and confident speaker on family life and the day to day challenges of the CF world. She provides a very upbeat approach to a chronic illness and provides positive measures to living a full life no matter what the circumstances are. The Greene family is very down to earth with big hearts and solid values that are willing to sharing their life story to help others through some challenging and difficult times.
- ...thank you for speaking to our employees about your family's journey. It was educational for our employees to learn more about CF therapies and challenges as well as tools for all to live a more fulfilling life. Please pass on our thank you to Kasey also. She is a smart, beautiful and confident young lady and I look forward to following her future successes.

Good luck to both you and Kasey in your future endeavors. I'm looking forward to the day our paths cross again!

Sincerely,

Patti Radford Supervisor of Sales Administration Electromed, Inc.

Corporate Headquarters 500 Sixth Ave. N.W. New Prague, MN 56071 Phone: 052 758 0200



Cystic Fibrosis Center 703 Main Street Paterson, New Jersey 07503 (973) 754-2550 (973) 754-2548 Fax Dr. Roberto V. Nachajon, Director, Pediatric Pulmonology Dr. Theresa Rivera, Co-Director, Pediatric Pulmonology Kim Luciano, RN, APN, C, Coordinator/Nurse Practitioner Ketana Desai, Alpana Patel, RPFTs, Respiratory Therapy Anne Marie Berry, Physical Therapy Heather Russell, Pediatric Nutritionist Shannon Heffernan, MSW, Social Worker Dr. David Goldberg, Chief, Pediatric Infectious Disease Dr. Katarina Harwood, Pediatric Endocrinology Radhika Pisupati, PharmD, BCPS Susan Schmerler, MS, Genetic Counselor Rick Nielson, Sweat Test Laboratory

November 1, 2012

To Whom It May Concern:

I had the pleasure of recruiting Lisa Greene to speak at our Cystic Fibrosis Family Education Day on September 29<sup>th</sup>, 2012 at St. Joseph's Medical Center, Paterson, NJ. I had read about Lisa from other CF Centers across the country and was very motivated by her personal triumph of having two children with CF as well as her spirit to help others cope and get through the day-to-day tasks associated with this disease. Lisa was more than accommodating to us with her schedule and she was great to work with.

She did a wonderful job inspiring our families and providing them with tactics to apply to their own situations. Her Love and Logic theme and principles of C-O-P-E for parents was a home run and our families were truly in need of a person like Lisa. She lives in their shoes every day.

Lisa is full of energy and her presentation empowers families. She was an excellent speaker/educator. She was clear and concise. Her talk provided practical, hands on measures. She related well to the audience and her honesty about CF in all aspects rang through.

I would recommend Lisa Greene to other centers or establishments who are looking for a dynamic speaker. If I can be of any further assistance, please contact me at 973 754-3766.

Regards, Kim LUCIANO, RUMSN, PAP Kim Luciano, RN, MSN, PNP Pediatric Nurse Practitioner Coordinator, CF Center

> Accredited by the Cystic Fibrosis Foundation An Affiliate of the Mount Sinai Cystic Fibrosis Center and the Mount Sinai School of Medicine Additional offices in Rochelle Park and Fairfield Sponsored by the Sisters of Charity of Saint Elizabeth

Kaetlin Miller, MPH, CHES Health Education Specialist Swedish Medical Center 747 Broadway Seattle, WA 98122 206-386-3380 Kaetlin.Miller@swedish.org

October 26, 2012

To whom it may concern:

I am writing in recommendation of Lisa Greene, Love and Logic<sup>TM</sup> facilitator. Over the course of ten months (January to October 2012), Lisa and I coordinated three Love and Logic<sup>TM</sup> classes at Swedish Medical Center campuses. She was a pleasure to work with thanks to her enthusiasm and flexibility, and her classes were well received by attendees.

Her most notable strengths were her comfort in front of a class and her ability to tailor class content, length and materials to fit the particular needs of the audience she was addressing. She brought levity to difficult topics and kept her students engaged. From an administrative perspective, she was always well prepared and on top of engagements and deadlines required by the Community Health Education Department that hosted her classes at Swedish.

Lisa was a positive contributor to Swedish's roster of classes and provided a welcomed and needed service to Swedish patients and families. I enjoyed my time working with her and would recommend her services and skills to others addressing similar community needs.

Sincerely,

Kaetlen Miller

Kaetlin Miller, MPH, CHES Health Education Specialist



May 15, 2012

To whom it may concern -

As a Community Education Coordinator at Overlake Hospital in Bellevue, Washington, I have had the pleasure of working with Lisa Greene for the past four years to provide a variety of parent education classes for the general public.

I find Lisa to be dependable, passionate and conscientious about her work and extremely organized. I appreciate how flexible and easy Lisa is to work with. She returns calls and emails promptly, has excellent communication skills and is flexible when needed.

Lisa is a skilled instructor who is able to handle large groups effectively and can competently read her audience and adapt her curriculum accordingly. Her program evaluations are top notch. When participants were asked to rate Lisa as an instructor, responses included "kept it fun and entertaining while still keeping it informative and easy to learn" and "lots of energy and very engaging".

Lisa would be a valuable asset for any organization and has my highest recommendation. If you have any further questions with regard to her background or qualifications, please do not hesitate to call me.

Sincerely,

Susan Higley Community Education Coordinator Overlake Hospital Medical Center 425-688-5247 susan.higley@overlakehospital.org Sept 6, 2012

Dear Lisa,

Thank you so much for your presentation at HNC's 2012 Family Retreat. As you made your

excellent presentation on communicating with children, the very issues you were discussing were

being played out in the audience in front of you. Talk about timely and pertinent! Wow! You came a long way to speak to us and you did a great job. I hope we may have you back for a

future Family Retreat. The parenting issues you handled so skillfully will not go away! Again, thank you!

Warmest regards, Tom Bennett Executive Director Hemophilia of NC I was at the CF Family Day last week at Christiana Hospital and just wanted to say thank you for coming. Your material was AMAZING. I'm a social worker with the adult CF clinic at Christiana. I also have three children 10 and under. Your parenting tips were awesome. I'm a convert. I had already been doing a lot of that type of thing but the way you presented it just made it crystal clear. Although I do work with adults, some of our adults have children with CF so I know this material will be helpful to pass on to them. And just learning from you I feel like I'm a better parent. Thank you so much. You are doing something amazing. - Lauren Gillespie, Adult CF Clinic, Christiana Care Health System, Newark, DE



November 22, 2011

To Whom it May Concern:

We are writing to highly recommend Lisa C. Greene as a speaker. Our Cystic Fibrosis Center in Tucson recently had an event for the parents and caregivers of our patients with cystic fibrosis. Lisa provided a three-hour workshop to the attendees, and then hosted a question and answer session. In the planning of the event, we found Lisa to be extraordinarily easy to work with. For example, she returned calls and emails promptly and was happy to tailor her talk to the needs of our community. On the day of the event, she displayed a vast knowledge of parenting generally and parenting children with special health care needs specifically. She engaged the parents and caregivers, provided tips and strategies, acknowledged challenges, and displayed a sense of humor throughout.

One parent said of Lisa's workshop: "Very informative and directly related to our challenges, fears, etc. Very useful tools!" Another said: "I think the discussion of parenting strategies helped build confidence and reassured us that we can nurture the skills that our daughter will need to take care of herself." There is no doubt that we will invite Lisa back to Tucson.

Please do not hesitate to contact us if you have any questions.

Sincerely,

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Mark Brown, MD Professor, Clinical Pediatrics Director, Pediatric Pulmonary Center Department of Pediatrics Pediatric Pulmonology, Allergy &Immunology

Amanda Sharpe Program Coordinator Pediatric Pulmonary Center

Caitlin Glass, LMSW Social Work Faculty Pediatric Pulmonary Center



www.hasdc.org e-mail: info@hasdc.org

March 10, 2011

Lisa Greene Growing Healthy Families and Happy Hearts PO Box 4226 Bellevue, WA 98009

Dear Lisa:

On behalf of the Board of Directors at the Hemophilia Association of San Diego County, I would like to thank you for your participation at our 38th Annual Meeting and Family Information Day on Saturday, February 26, 2011 at the San Diego Zoo.

Your presentation was very informative and very well received by our 200+ attendees. Even our Spanish speaking families (who were receiving simultaneous English-Spanish translation) had relatively no difficulty understanding your presentation. Your ability to connect with the audience, creativity, ideas, clarity and contributions made this educational day a great success.

We are so appreciative of the commitment you have shown to our community in San Diego. Once again, we extend our sincere gratitude for your participation.

Warmest regards,

Care a fattley

Carol Nottley Interim Executive Director



A Big Thank You for speaking to CHADD!

Vixie, Deauburn d.vixie@seattlechildrens.org to me

show details 4/22/10

Lisa,

A big Thank You for a terrific presentation to Eastside CHADD on Tuesday night about one of my favorite subjects, the Love and Logic approach to raising happy, responsible kids. The high turnout (49) is a testament to the interest and commitment of the parents who attend CHADD meetings to doing the best that they can to help their kids with ADHD succeed in life. The pocket sized "COPE" reference card is a great idea for easy reference. I noticed most of the audience pulling those out to follow the lecture, and I am sure that many will want to keep them handy. I only wish I'd had an easy reference like that when I was trying to learn the Love and Logic things to do and say with my kids!

Your dedication to the health and wellbeing of your own children is admirable and an inspiration to others. I think it is motivating and reassuring for parents to see that there are others who struggle with similar, if not greater, daily challenges and know that they are not alone in their efforts.

We appreciate your taking time out of your very busy professional and home lives to share your knowledge and expertise with the folks who come to our meetings looking for accurate and useful information to better the lives of their children and their families.

Thank you so much!

Sincerely,

Dee Vixie

Coordinator, Eastside CHADD

www.nwchadd.org



April 20, 2010

Lisa Greene 9836 NE 29<sup>th</sup> St. Bellevue, WA 98004

Dear Lisa;

Thank you for your participation in our recent Cystic Fibrosis Parent Education Day in Seattle. Your presentation on "Winning with CF: Top Do's and Don'ts for Raising Healthier, Happy Kids" was insightful. The parents really appreciated the dual presentation and having you, a parent of two kids with CF, seemed to go along way.

Again, many thanks!

Sincerely,

and Go

Jame' Vajda Clinic Coordinator Cystic Fibrosis Center Seattle Children's Hospital

Ronald Gibson, MD, Ph.D. Director 206-987-2024

Bonnie W. Ramsey, MD Associate Director

Jame' Vajda Program Assistant

#### Pediatric Program

Edward "Ted" R. Carter, MD Maida Chen, MD Jason S. Debley, MD, MPH Ronald Gibson, MD, Ph.D. Lucas Hoffman, MD, Ph.D. Susan Marshall, MD Samuel M. Moskowitz, MD Bonnie W. Ramsey, MD Gregory Redding, MD Margaret Rosenfeld, MD, MPH Janine Cassidy, RN, MSN Debra Harrison, RN, BSN Susari Casey, RD AI Lew, MSW Carol Franzen, RRT Leslee Hill, RRT Marcella Blackledge Darci Sterneri, MS, CGC

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Mark Tonelli, MD Associate Director

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Louis Boltano, RRT Cathy Seifert, RD Angela Wagner, MSW

### Tacoma Affiliate Program

Lawrence Larson, DO David Ricker, MD Co-Directors 253-383-5777

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#### Anchorage Affiliate Program

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## Spokane Affiliate Program

Michael McCarthy, MD Director 509-474-6960

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M/S A5921

PO Box 5371

4800 Sand Point Way NE Seattle, WA 98105-0371 July 6, 2010

Hi Lisa,

Thank you so much for speaking at our program! You were fabulous, and we heard so much positive feedback from your talk. Thank you for inspiring and empowering our families.

Julie Ann Cooper, M.S., CCC-SLP Speech-Language Pathologist

Stanford Cochlear Implant Center 801 Welch Road Stanford, CA 94305 Appointments: (650) 736-9882 Fax: (650) 725-6685



Sutter Women's and Children's Services Children's Outpatient Services

A Sutter Health Affiliate 5271 F Street Building C Sacramento CA 95819-3225 (916) 733-1025 (916) 733-8129 Fax

September 14, 2010

Dear Foster and Lisa

Thank you again for the fantastic presentation on September 10<sup>th</sup>, Parenting Children with Health Issues. For the past four years our families and professionals have benefited from the tools and techniques you teach that help us all interact more positively and effectively with our children. The stories that Foster tells keep everyone laughing throughout the day and Lisa's perspective as a mom in the parenting trenches really resonates with families.

There is really no other training like this in our community and we are so grateful that Sutter Health is willing to provide this excellent resource for families. Year after year we have filled the class to capacity, and participants have given great feedback. Some of the parents shared that they have never been to a training where they were able to stay alert and engaged throughout the entire day. Offering your book to each participant is a great resource for families to have at their finger tips as well. I know it is valued by the participants.

I credit Foster's charisma and his great stories that help illustrate the parenting techniques that they are teaching. Lisa brings a heart to the presentation with her real world examples of caring for her own children. Families are able to identify with the unique struggles and joys of parenting children with serious health needs.

Sutter plans to invite you back next year. I know there are many families and professionals who will benefit from the class in the future.

Thank you again,

Shaun M Gray, LCSW Sutter Cystic Fibrosis Clinic

www.suiterhealth.org